Scope of the Report

This report covers the period from 1st January to 30th March 2011, the first quarter of Year Four of the implementation phase of the Economic Empowerment of the Poorest (EEP)/shiree programme. After an introductory commentary by the shiree Senior Management Team, progress against each of the four programme outputs is reported, followed by updates in three further sections; Management Information Systems, Management and Finance.
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i. Commentary from Senior Management Team

The first quarter of 2011 was one of continued progress for the shiree programme. The 6 large Scale Fund contracts are mature with all beneficiaries selected; attention is hence shifting to sustaining income generating activities and addressing issues of sustainability beyond the initial 3 year contract period. Similarly 12 projects from Innovation Rounds One and Two are reaching a stage where it will be possible to start to draw firm conclusions about the success of different aspects of the intervention models. The Management Agency favours the extension of Round 2 (2 year) contracts by a further year to bring them into synch with the Rd 1 contracts. It will then be possible to focus attention on drawing out and sharing lessons, investigating impacts and ultimately deciding what interventions are suitable for scaling up. Intensive work took place during the quarter supporting the inception phase for 7 new Innovation Round 3 contracts - these will be more fully documented in subsequent quarterly reports.

The new research framework and agenda gathered pace during the quarter with research projects commencing for each of the 6 Scale Fund NGOs and the oversight mechanism, the Extreme Poverty Research Group (EPRG), becoming established. For M &E the Management Agency has continued to develop the vision of an integrated Change Monitoring System (CMS). The mobile phone based element (CMS2) underwent an exciting pilot process, there was further movement towards a fully usable household profile (CMS1) database and the quarterly survey (CMS3) underwent another iteration. The Management Agency is promoting a ‘Q2’ vision for monitoring and research that will combine quantitative and qualitative elements and would hence integrate the support role of Bath and Cambridge Universities, for qualitative and quantitative aspects respectively.

Advocacy activities were consistent with the strategy, released during 2010, that promotes both national and local events. The former, national, included developing the partnership with the Extreme Poverty All Party Parliamentary Group of MPs while the latter, local, engaged at least two ministers in helping to resolve barriers to implementation faced by NGO partners at the local level.

A new bidding round, combining Scale and Innovation rounds, was initiated during the quarter. There are hence considerable activities in the pipeline for all 4 programme outputs. The result will be a steady increase in the pace of activities throughout 2011and a resultant increasing pressure on management resources.
1. Progress against Outputs

1.1. Output 1 - Proven approaches to improving the livelihoods of the extreme poor taken to scale by large NGOs

Overview

The six Scale Fund NGOs have selected 96% of their target beneficiaries – 79,859 out of a target of 82,850 – and have begun activities with the vast majority of those selected.

During the quarter, NGOs under the Scale Fund continued with a diverse range of economic empowerment activities both direct (e.g. asset transfer) and indirect (e.g. training). An indication of the numbers of beneficiary households (BHHs) involved and corresponding funds disbursed, during this quarter only is provided by the following table:

<table>
<thead>
<tr>
<th>Scale Fund NGO</th>
<th>HH selected and verified</th>
<th>HH received cash/asset for IGA</th>
<th>HH received training/IGA support</th>
<th>Funds disbursed this quarter (GBP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CARE</td>
<td>5,718</td>
<td>-</td>
<td>3,356</td>
<td>442,835</td>
</tr>
<tr>
<td>DSK</td>
<td>151</td>
<td>3,103</td>
<td>-</td>
<td>469,257</td>
</tr>
<tr>
<td>NETZ</td>
<td>6,000</td>
<td>3,000</td>
<td>-</td>
<td>531,053</td>
</tr>
<tr>
<td>PAB</td>
<td>-</td>
<td>-</td>
<td>7,307</td>
<td>291,760</td>
</tr>
<tr>
<td>SCF-UK</td>
<td>2,449</td>
<td>6,300</td>
<td>100</td>
<td>366,590</td>
</tr>
<tr>
<td>UTARAN</td>
<td>2,417</td>
<td>3,542</td>
<td>3,542</td>
<td>659,439</td>
</tr>
<tr>
<td>Total</td>
<td>16,735</td>
<td>15,945</td>
<td>14,305</td>
<td>£2,760,934</td>
</tr>
</tbody>
</table>

Key activities across the Scale Fund included:

**CARE**
- Five trade fairs were organized and attended by numerous local government officials, promoting a range of products produced by CARE-SETU beneficiaries. These events were widely covered by local and national digital and print media.
- 712 communities (from a total of 996) have been declared as ‘open defecation free’ (ODF) and three business centres, partnering with the private sector, were also established.

**DSK**
- 19 Community-Based Organisations (CBOs) enterprises have been founded and received training.
- 976 old aged and disabled people, along with 440 pregnant and lactating women, were provided with a cash stipend.
- DSK participated in an Urban Food Production Day event.
NETZ
- A project event was attended by Advocate Mr. Mostafizur Rahman, the Honourable State Minister of Land.

Practical Action (PAB)
- The project was visited by participants from the 5th International Conference on Community-Based Adaptation to Climate Change in Dhaka and lessons from PAB shared with the delegation.

Save the Children, UK (SCF-UK)
- HRH Princess Anne visited the project from the UK, meeting beneficiaries and community groups.
- District-level fairs were organised to promote beneficiary products and establish linkages with large business groups. They were attended by high level government officials and had good media coverage.

Uttaran
- Khas land totalling 353.52 acres was transferred this quarter, under a variety of lease agreements with BHHs
- The Honourable Minister of Fisheries and Livestock visited the project in January.

As the activities of shiree’s partners moves through the project implementation cycle, so do the associated activities of the Management Agency. As such, much work (by the Operations and Communications Teams) has been focussed on capturing lessons emerging from the implementation of established projects and the sharing of these lessons throughout the shiree portfolio, to the wider NGO community and to other key stakeholders including the Government of Bangladesh (GoB). The core work of the Operations team of implementation support, problem resolution and working with NGOS to continually monitor and enhance project impact has continued throughout the quarter.

Scale Fund Round 2

This quarter saw the launch of the second round of shiree’s Scale Fund (launched simultaneously with the Innovation Fund Round 4 bidding process described below). Advertisements for Expressions of Interest (EOI) were published on 15th February in the Daily Star and Prothomalo newspapers. In the second round of the Scale Fund, shiree encouraged NGOs whose proposed models for scale-up placed a heavy emphasis on, and had a credible and proven track-record of, achieving sustainable impacts in the lives of extremely poor people. shiree particularly encouraged NGOs to work in areas of Bangladesh in which the extreme poor are underserved; that are remote and where the livelihoods are vulnerable to hazards and shocks such as those resulting from climate change. This includes the coastal belt, the Haor region and the Chittagong Hill Tracts.
At the EOI deadline, March 10th, shiree had received 51 EOI submissions for forwarding to the Independent Assessment Panel (IAP). The IAP selected 16 to progress to the second stage (Project Proposal) of the application process continuing in April, with a target date of June/July for contracting.

1.2. Output 2 - Innovative approaches to improve the livelihoods of the extreme poor tested, evaluated, and successes ready for scaling up

Overview

The 12 implementing Innovation Fund NGOs (Rounds I and II) have selected roughly 88% of their target beneficiaries – 10,978 out of a target of 12,410 – and have begun activities with the vast majority of those selected.

During the quarter, NGOs under the Innovation Fund have continued with a diverse range of innovative economic empowerment activities both direct (e.g. asset and cash transfer) and indirect (e.g. training). An indication of the numbers of beneficiary households (BHHs) involved and corresponding funds disbursed, during this quarter only is provided by the following tables:

Round 1

<table>
<thead>
<tr>
<th>Innovation Fund NGO</th>
<th>HH selected and verified</th>
<th>HH received cash/asset for IGA</th>
<th>HH received training/IGA support</th>
<th>Funds disbursed this quarter (GBP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aid Comilla</td>
<td>223</td>
<td>451</td>
<td>750</td>
<td>11,993</td>
</tr>
<tr>
<td>CNRS</td>
<td>-</td>
<td>-</td>
<td>1,171</td>
<td>30,653</td>
</tr>
<tr>
<td>Green Hill</td>
<td>1,000</td>
<td>-</td>
<td>1,200</td>
<td>49,489</td>
</tr>
<tr>
<td>HKI</td>
<td>-</td>
<td>-</td>
<td>450</td>
<td>65,660</td>
</tr>
<tr>
<td>IC (Sunamganj)</td>
<td>104</td>
<td>-</td>
<td>1,000</td>
<td>8,335</td>
</tr>
<tr>
<td>SHUSHILAN</td>
<td>-</td>
<td>240</td>
<td>-</td>
<td>23,819</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,327</strong></td>
<td><strong>691</strong></td>
<td><strong>4,571</strong></td>
<td><strong>£189,949</strong></td>
</tr>
</tbody>
</table>

Round 2

<table>
<thead>
<tr>
<th>Innovation Fund NGO</th>
<th>HH selected and verified</th>
<th>HH received cash/asset for IGA</th>
<th>HH received training/IGA support</th>
<th>Funds disbursed this quarter (GBP)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ActionAid</td>
<td>-</td>
<td>-</td>
<td>411</td>
<td>15,160</td>
</tr>
<tr>
<td>IC (Rangpur)</td>
<td>-</td>
<td>277</td>
<td>-</td>
<td>17,959</td>
</tr>
<tr>
<td>MJ SKS</td>
<td>-</td>
<td>-</td>
<td>629</td>
<td>18,812</td>
</tr>
<tr>
<td>NDP</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>17,868</td>
</tr>
<tr>
<td>PUAMDO</td>
<td>422</td>
<td>40</td>
<td>722</td>
<td>71,826</td>
</tr>
<tr>
<td>SKS</td>
<td>-</td>
<td>-</td>
<td>200</td>
<td>46,415</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>422</strong></td>
<td><strong>317</strong></td>
<td><strong>1,962</strong></td>
<td><strong>£188,040</strong></td>
</tr>
</tbody>
</table>
Round 3

Seven new Innovation Fund Round 3 partners have signed contracts with shiree and have begun their inception periods with recruitment of staff, shiree-supported staff inductions, initial selection of beneficiaries and meetings with key stakeholders. Initial fund disbursement has begun.

Key activities in the Innovation Fund have included:

**Aid Comilla**
- 237 calves were born in this quarter which will be distributed to new BHHs after six months.
- De-worming and vitamin tablets were distributed to BHHs.

**CNRS**
- The Upazila Khas Land Management and Settlement Committee approved 200 applications of over 100 acres kanda land for permanent lease, and the Union Assistant Land Officer positively assessed 308 BHH’s applications for temporary lease. In this politically sensitive project, CNRS also worked directly with the Deputy Commissioner, UNO-Jamalgonj, and Upazila Vice Chairman in the last quarter.

**HKI**
- Staff from HKI & UNDP-CHTDF Khagrachari received training on donkey care management in Ahmedabad, New Delhi, India, organized by Donkey Sanctuary India (DSI).

**Green Hill**
- The project expanded from 200 to 1200 BHHs. 13 new field staff were recruited and trained.

**IC (Sunamganj)**
- Various market linkage activities were undertaken including matchmaking events arranged between market actors related to vegetable, fish and rice seedlings.

**Shushilan**
- Re-excavation process of two canals has been completed, and permission has been received for the process to begin with two other canals.

**AAB**
- Following the findings of the project self-review meeting, advocacy meetings were organized at union level where union parishad chairman, members, union health officer, upazila level service providers discussed access to safety nets as well as other services.

**PUAMDO**
- The project intervention and approach was modified to include multiple IGA options, and an IGA assessment guideline has been development by shiree to assist NGO staff.
IC (Rangpur)
- Mati-o-Manush program of BTV visited IC program activities and took footage for broadcasting.

MJSKS
- Artificially insemination activities continued with BHH cattle.

NDP
- 11 cooking demonstrations were held for 42 groups in January 2011. In these sessions, beneficiaries learned about methods of cooking without losing nutritional contents of vegetables.

SKS
- Extensive one-on-one support was provided on the production and selling of strawberries. Two private growers from Panchagarh, the local Upazila Nirbahi Officer, MPs and DAE officers visited the strawberry fields to see the cultivation techniques used.
- In response to the cold wave, each BHH was provided with one wrapper and blanket.

Innovation Fund Round 4

This quarter also saw the launch of the fourth round of shiree’s Innovation Fund (launched simultaneously with the Scale Found Round 2 bidding process). Advertisements for Expressions of Interest (EOI) were published on 15th February in the Daily Star and Prothomalo newspapers. The theme for Innovation Fund Round 4 was achieving sustainable impact – ensuring the positive impacts for the lives of the extreme poor achieved in the duration of a project are irreversibly protected and can be built upon by beneficiaries after the end of project support.

Shiree encouraged proposals that included explicit measures to protect the initial gains by households participating in a project and where these mechanisms for the sustainable movement out of extreme poverty of target beneficiaries formed the core of the proposed innovations.

At the EOI deadline, March 10th, shiree had received 165 EOI submissions for forwarding to the Independent Assessment Panel (IAP). The IAP selected 40 to progress to the second stage (Project Proposal) of the application process continuing in April, with a target date of June/July for contract signing.
Figure 1: Beneficiary Household Coverage from Scale and Innovation Funds (up to March 2011)
1.3 Output 3 - Increasing consistency in the understanding, sharing and application of approaches to addressing extreme poverty

EPRG
The Extreme Poverty Research Group (EPRG) met for the second time in late January 2011. Various findings related to defining and targeting the extreme poor were presented and debated, including presentations from Zulfiqar Ali (Unnayan Shammanay and BIDS), Dr Sajad Zohir (Poverty and Research Specialist, Director, Economics Research Group) and Emeritus Professor Geof Wood.

NGO research and advocacy staff shared their ideas for the first quarter of 2011, and these were endorsed by those present. The research projects are directly related to Scale-Fund interventions, in particularly how to ‘protect the gains’ of household level interventions. These include how to; increase access to social safety nets, retain access to land, and counter the threat of eviction. Details of the projects can be read at: www.shiree.org/content/research-action-extreme-poverty-bangladesh. The Data and Ethics policy was also discussed and later refined. Finally, Dr Munir (Director of Hunger and Health at Save the Children UK) took the role as Chair of EPRG for 2011.

NGO research
A mid-term workshop with Geof Wood and Hannah Marsden with NGO research staff was held in early April to share preliminary findings and to start to identify project and advocacy messages. Geof Wood also visited the PAB, Care, Action Aid and IC Rangpur fields. Lucia DaCorta (Research Officer, Bath University) has visited Bangladesh a number of times this quarter, directly supporting NGO research staff in the field and playing a particular role in CMS5 (S).

Other research
Two of shiree’s Young Professionals, Christopher Maclay and Hannah Marsden, have been undertaking research in Bandarban, exploring Greenhill’s Conditional Cash Transfer programme and its impact on households’ abilities to meet their primary needs as well as to invest in the future. An abstract of the paper has been accepted to a DSA-EADI Conference 2011 ‘Rethinking Development in an Age of Scarcity and Uncertainty’ in September, York, UK.

Staff have also been undergoing some ad-hoc work trying to capture impacts of the recent food price hike on beneficiaries. Shiree was also represented at a DFID sharing session between the Protracted Relief Programme (PRP) in Zimbabwe and CLP, Katalyst and CFPR-TUP.

Lucia Da Corta (Bath based research officer) presented on shiree experience at a Chronic Poverty Research Centre organised conference in Delhi.

Annual nutrition & socio-economic survey - CMS3
Shiree undertook the annual nutrition and socio-economic impact survey in March to monitor and evaluate socio-economic empowerment and nutritional change in randomly selected households covering all six scale fund NGOs.

The sample collection sites included 16 upazilas of the following 11 districts: Gaibandha, Nilphamari, Rangpur, Lalonmirhat, Naogaon, Rajshahi, Chapainawabganj, Dhaka slums, Khulna, Bagerhat and Satkhira. The survey was conducted between 28 February and 1 April
2011 and included the training of enumerators on data collection & anthropometric measurements.

Data entry and cleaning will be completed by mid-May, and then the data will be reviewed by Professor Nick Mascie-Taylor, University of Cambridge, and the result is expected to be published by July 2011.

1.4 Output 4 – Policy and practice at local and national levels shows increasing recognition of the needs of the extreme poor

**National-level advocacy**
shiree organised a briefing for 12 MPs making up the All-Party Parliamentary Group (APPG) on Extreme Poverty. shiree presented a broad overview on extreme poverty, Concern provided a briefing on the need for national ID and birth certificate registration of the homeless poor, while PAB presented on the need for a policy on sand bar cropping.

One particular APPG member, Mr. Ruhi, MP for Netrokona, raised the issue of the homeless poor in parliament and the Speaker committed to forming a sub-group to help this group attain registration and citizenship rights.

The People’s Empowerment Trust also signed an MOU with shiree to ensure the continued relationship between shiree and the APPG.

**District-level advocacy**
In January, the Minister for Livestock spoke at an event organised by Uttaran. The Minister visited Uttaran to learn about the needs of the extreme poor in the South - in particular cyclone Aila and Sidr affected regions - and of the need for khas land distribution and fishery license support. The Minister committed to providing Uttaran beneficiaries with the support they requested.

In March, NETZ organised an event with the State Minister of Land. The State Minister learnt of the challenges faced by landless adivasis and committed to help them through local government support.

**Media**
The first press conference in the series on 'extreme poverty reporting' was launched in partnership with Unnayan Shamannay on the issue of mobilising resources for the extreme poor. During this session shiree presented on the theme of extreme poverty, while staff from Uttaran presented on the needs of the poor in the South. Daily Robbar also conducted an interview of shiree staff to learn more about urban poverty issues. Finally the Daily Star op-ed campaign continued, with five articles on various issues facing the extreme poor published this quarter.

**Private sector engagement**
shiree facilitated discussions between the supermarket chain Meena Bazaar and three partner NGOs (NDP, SKS and PAB). The supermarket committed to stocking shiree partner products, if these are provided in an efficient and price-competitive way, and gave advice on how to make this happen. This relationship will be developed in the coming quarter.
shiree facilitated discussions between the footwear giant Apex and three partner NGOs (GUK, ADD and DSK). Apex committed to employing extremely poor people provided they were trained, while GUK, DSK and ADD discussed details about what sort of training programmes would be suitable. This relationship will be further developed in the coming quarter.

Shiree also partnered with Solutions Exchange (Solex), to provide expert knowledge on urban challenges. Solex provides knowledge and advice services to all NGOs working in urban contexts.
2. Management Information Systems (MIS)

**MIS database on BHH records**

The MIS database was updated for 90,837 primary beneficiary households which includes around 80,000 for the Scale Fund and more than 10,000 for Innovation Fund rounds 1 and 2. Also the CMS1 (beneficiary household profile) database is up to date for more than 55,000 households which cover baseline status of income, expenditure and demographic information of individual household.

<table>
<thead>
<tr>
<th>Fund</th>
<th>BHH Target</th>
<th>Q1 2011</th>
<th>Cumulative Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scale Fund</td>
<td>82,850</td>
<td>10,466</td>
<td>79,859</td>
</tr>
<tr>
<td>Innovation Round I</td>
<td>7,000</td>
<td>961</td>
<td>5,922</td>
</tr>
<tr>
<td>Innovation Round II</td>
<td>5,410</td>
<td>32</td>
<td>5,056</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>95,260</strong></td>
<td><strong>11,459</strong></td>
<td><strong>90,837</strong></td>
</tr>
</tbody>
</table>

*CMS2 pilot in action - IDF (HKI) 26 Feb 2011*
The overall purpose of the Change Monitoring System (CMS) is to deliver the information requirements necessary to manage the shiree programme, to support programme delivery and to gauge success across all 4 outputs contained in the shiree log frame.

The MIS team developed server applications and web interface for implementing the pilot phase of mobile phone based software tools with all grantee NGOs. It was introduced as new technology for data transmission and to reduce the data transaction time by sending data directly from beneficiary households to the shiree web server, enabling the tracking of changes in livelihood conditions for beneficiary households.

A contract was signed with Click Diagnostic to develop a prototype of the system for phase-by-phase piloting with all grantee NGOs on limited scale to test out whether the mobile phone-based system is feasible for the purposes of CMS2. During Pilot 1 around 2,800 households were visited by field staff and data was stored in shiree CMS2 server through a simple and secure web-interface, facilitating data accessibility for this new technology. Some examples of the data generated are provided in Annex 1.
3. Management

Recruitment

Three recruitment processes took place in January and February 2011. The recruitment procedure for both positions included two rounds: a computer-based written test and a face-to-face panel interview.

i. Communications Manager: From 47 applications, a full-time Communications Manager was appointed to work with other team members and shiree portfolio partners, facilitating the generation, capture and dissemination of knowledge for the sake of advocacy.

ii. Advocacy Research & Communications Young Professional (YP): From 76 applications, a full-time YP was appointed to work under the supervision of Head of Advocacy and Communication, supporting communications, advocacy, research and lessons learning at shiree.

iii. Decision Support Manager (DSM): there were 25 applicants for the DSM position. Following interviews with 5 shortlisted candidates an appointment was made. However, despite initially accepting, the chosen candidate decided to accept an alternative position. The position remained vacant at the end of the quarter.

Staff development interviews

All shiree staff members were interviewed by a member of senior management to identify their work-related priorities, personal medium-term objectives and any other issues they wanted to share with the management; focusing on themselves, their line manager and their team. The findings from these interviews will be analysed and appropriate actions will be taken in the coming quarter.

Human resources handbook

The shiree HR team, in consultation with PMTC and shiree senior management, is preparing a handbook to reflect the realities of shiree HR practices.
4. Finance

**Fund disbursement**
During this quarter the finance team disbursed a total of GBP 3,611,633. This included GBP 2,760,934 to six Scale Fund NGOs and GBP 475,558 to 25 Innovation Fund NGOs (including six new Innovation Fund Round 3 partners). Finally, GBP 95,345 was disbursed through the Lesson Learning component.

The monthly accounts of EEP/shiree were checked and prepared by the finance team and the final versions forwarded to Harewelle International Ltd. Monthly retirements and adjustment for six Scale Fund and fifteen innovation fund NGOs were also conducted.

**Internal audits**
During the period, the finance team conducted internal audits for NETZ (including three partner NGOs) under Scale Fund projects and forwarded to the respective NGOs. Internal audits were also conducted for NDP (Innovation Fund Round 2 NGO).

**External audits**
The finance team also finalised the external audit reports for nine Innovation Fund NGOs. The external audit reports were forwarded to respective NGOs and DFID.

The finance team conducted the selection and appointment of external auditors for 6 Scale Fund NGOs, through the following audit firms:

- Hoda Vasi Chowdhury & Co, Chartered Accountant: to conduct audit of CARE and Uttaran
- ACNABIN, Chartered Accountants - to conduct audit of DSK and NETZ
- NUFHAS, Chartered Accountants - to conduct the audit of SCF and PAB.

**Budget approvals**
Third year budget approval meetings were held with five Scale Fund NGOs (CARE, DSK, PAB, SCF-UK and Uttaran) in February and March.

Second year budget approval meeting was held with PUAMDO (Innovation Fund Round 2) on 31st January and the decision was made to prepare a revised budget and concept note based on revised implementation strategy, supported by shiree.

**Innovation Fund Round III contract signings**
Contracts for the third round of the Innovation Fund were signed with the following NGOs:
- Save the Children USA
- Action on Disability and Development (ADD)
- Plan Bangladesh
- Bangladesh Organisation for Social Services (BOSS)

**Contract management review**
The shiree finance team was visited by Will Skinner, Accounts Coordinator from the British Council, Edinburgh between 14-21 February to review the current process of contract management of Scale Fund and Innovation Fund projects.
**Reporting to GoB**
A team of three shiree staff members have been working on streamlining the processes needed to meet regular and irregular reporting requirements of GoB in an efficient and effective manner, particularly without disruption to core EEP/shiree workflows. The team submitted a report detailing on current constraints and recommendations.

![Wheat plot at CNRS project site](image)

![SKS BHHs with strawberries](image)
Annex 1: CMS2 pilot phase 1 example findings

**Question:** How has the BHH income and expenditure changed in comparison to last month?

![Graph showing changes in income and expenditure]

**Question:** Has the BHH received any support from the project? If yes, what type of support?

![Bar chart showing types of support received]

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January - March 2011 | Shiree Quarterly Report 19
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